

ALERTS

TRADING STANDARDS

Date: 12/10/2017

Royal Greenwich Trading Standards would like to warn residents of a **password reset Scam**.

We have been made aware of residents receiving a mobile phone call from someone claiming to have a similar phone number; they then claim to have accidentally put in your details while registering for things online.

The caller will ask you to read out a code that has been text to your phone; in actual fact this code is a reset code for your mobile banking or email log in details.

This caller is a **Fraudster** and is intending to change your details and defraud you out of substantial sums of money.

If you receive a call like this, record the number calling and hang up immediately – **DO NOT GIVE THEM ANY INFORMATION**.

You can report the incident to Action Fraud by calling 0300 123 2040, or visiting www.actionfraud.police.uk



BLOCKING NUISANCE CALLS

The Telephone Preference Service (TPS) is a **FREE** service. It is the official central opt out register on which you can record your preference not to receive unsolicited sales or marketing calls.

For more information, contact the TPS on 0845 070 0707 or at www.tpsonline.org.uk

WHERE TO REPORT

Protect others by reporting incidents like this to us on 0208 921 8223 or email tradingstandards@royalgreenwich.gov.uk

Or call Citizens Advice consumer service on 03454 04 05 06
(Monday – Friday 9am – 5pm)